71-12-Community Health Care Network

Fund/Agency: 001/71	Health Departme	ent		
Personnel Services	\$516,653			
Operating Expenses	\$7,731,741			
Recovered Costs	\$0	CAPS Percentage of Agency Total		
Capital Equipment	\$0			
Total CAPS Cost:	\$8,248,394	22.5%		
Federal Revenue	\$0	22.570		
State Revenue	\$0			
User Fee Revenue	\$0			
Other Revenue	\$0			
Total Revenue:	\$0	77.5%		
Net CAPS Cost:	\$8,248,394			
		■ Community Health Care Network		
Positions/SYE involved in the delivery of this CAPS	9/9			

▶ CAPS Summary

The Affordable Health Care Program/Community Health Care Network (CHCN) provides comprehensive and continuing primary health care to over 21,000 low-income, uninsured patients enrolled in the program. To ensure appropriate and cost effective health care, the program utilizes a managed care model. Primary care is delivered at three County Health Centers by physicals and mid-level providers. Upon referral by the primary care practitioner, patients obtain medical specialty care from private physicians who participate in an organized charity care network.

Health Department

Method of Service Provision

The CHCN utilizes a contract services model for the staffing and operating expenses of the primary care centers, reference laboratory tests, prescription drugs and medications, and physician specialist services. The only functions of this program which are not contracted are the direct provision of management and support, enrollment/eligibility determination and medical social work services by County employees. This directly provided component allows the Health Department administration a needed measure of program control and accountability.

► Performance/Workload Related Data

Title	FY 1998 Actual	FY 1999 Actual	FY 2000 Actual	FY 2001 Estimate*	FY 2002 Estimate
Primary care visits	44,687	44,263	42,231	44,319	48,000
Percent of clients satisfied with their health care at the centers	97%	89%	95%	94%	98%
Percent of clients whose eligibility is determined on the first enrollment visit	50%	60%	61%	73%	75%

^{*}These data represent FY 2001 actual data.